



CalvertHealth

New Provider Orientation



Getting to Know CalvertHealth

- Overview
- Vision and Mission
- Five Year Strategic Plan
- Health System History
 - A History of Growth and Expansion
 - Calvert Health System Today
- Health System Facts and Figures
- Our Community
- Organizational Structure – CalvertHealth Leadership
- Hospital Services Available
 - Inpatient
 - Outpatient
- Hospital Floorplans
- Smoke-Free Campus



Calvert Health Overview

- Private, non-profit, community-owned hospital
- Joint Commission Accredited
- Designated Maryland Primary Stroke Center
 - Recipient of the 2018 Gold Plus Award for the 7th time for stroke treatment by the American Heart Association.
- Baby Friendly Designated Birth Center
 - 6th hospital and first private hospital in Maryland to receive the award
- Named “Most Wired” in 2016, 2015, 2014 by the American Hospital Association
- Ranked Top Performer on Key Quality Measures® in 2014 by The Joint Commission (3rd year in a row)
- Earned Excellence Award for Quality Improvement in 2014 from the Delmarva Foundation (6th time since its inception in 2003)



Our Mission and Vision

- **Our Mission (WHY WE EXIST)**

CalvertHealth's trusted team provides Southern Maryland residents with safe, high quality health care and promotes wellness for a healthy community.

- **Our Vision (WHAT WE HOPE TO ACHIEVE)**

We provide exceptional care and make a difference in every life we touch.



Five-Year Strategic Plan (FY20-FY25)



1: Patient Centered System of Care

Expand access to a high- quality continuum of care resulting in high patient satisfaction and a healthy community.



2: Market Position & Strategic Alliances

Strengthen our position in the marketplace through high quality affiliations and strategic partnerships.



4: Infrastructure and Finance

Fortify and adapt critical foundations for finance, technology and facilities to meet growth and efficiency targets.



3: Workforce and Culture

Sustain a highly skilled and satisfied workforce and culture which demonstrates safety, quality, accountability, teamwork and patient-centered service.

Our History 100 YEARS

1919-2019



Celebrate Our Past.
Know Us Now.



A History of Growth and Expansion

- Key historical dates:
 - 1919: Hospital of Calvert County opened
 - 1953: New hospital opened on current property
 - 1973: Renamed Calvert Memorial Hospital
 - 1978: Three-level hospital opened in current location
 - 1984: Added levels 4 and 5
 - 1991: Opened the Medical Office Building
 - 1997: Opened Transitional Care Unit on Level 4
 - 1999: Opened Surgery Center, Family Birth Center
 - 2009: Opened Calvert Medical Arts Center
 - 2016: Opened new, upgraded Radiology Unit
 - 2017: Broke ground for expansion converting the hospital to all private rooms



Calvert Health System Today

- Calvert Health System is comprised of:
 - CalvertHealth Medical Center (CHMC)
 - CalvertHealth Medical Group (CHMG)
 - CalvertHealth Outpatient Rehabilitation (CHOR)
 - Calvert Medical Management (Outpatient Billing)
 - Calvert Medical Imaging Center (50/50 venture with RadNet for outpatient imaging)
 - Sheldon E. Goldberg Center for Breast Care
 - Patriot Care Urgent Care Centers (Dunkirk, Prince Frederick, Solomons)
 - CalvertHealth Foundation
 - CalvertHealth Auxiliary



Health System Facts and Figures

The Medical Center

- 74 licensed beds
- Six (6) ICU beds (plus e-care monitoring)
- Five (5) Private Birthing Suites
- Six (6) OR theaters
- 1300 employees
- 365 Medical Staff

Yearly Patient Encounters

- 40K ED visits
- 28K Urgent care visits
- 6K Patient admissions
- 79K Outpatient visits
- 9K surgical procedures
- 500+ Babies delivered



Our Community

Demographics

- 91K residents
- 7500 businesses
 - Calvert Health System is largest private employer
- Lower than average unemployment (3.9%)
- Higher than average HH Income (\$96K)
- Higher than average education levels
 - 93.3% HS graduates
 - 29.1% college degree
- Higher than average median home price, home ownership
- Lower than average % of population living in poverty (5.9%)

Health Issues

- 94% of adults, 95% of children have health insurance
- 91% of adults have had regular routine checkups
- 89% of people have a PCP
- Higher than average incidence of and death from breast cancer
- Higher than average death from prostate cancer
- Higher than average incidence of asthma and COPD
- Lower than average participation in exercise
- 19% of adults, 23% of adolescents use tobacco



Jeremy Bradford
President & CEO

Anthony Bladen
Chief Operation
Officer

Carolyn Heithaus
Chief Financial
Officer

Kasia Sweeney
VP Strategy &
Business
Development

Dr. Theodore
Tsangaris
Chief Medical
Officer

Theresa Johnson
AVP Corporate
Communication
& Philanthropy

Melissa Hall
VP Clinical
Services, Chief
Nursing Officer

Kara Harrer
AVP Ancillary
Services

Ben Cox
Interim AVP
Information Services,
Chief Information
Officer

Diane Couchman
VP Human
Resources

Nicole Hedderich
AVP Quality & Risk
Management

CalvertHealth Leadership: EXECUTIVE TEAM



Jeremy Bradford **President & CEO**

- CalvertHealth
Medical Center
- CalvertHealth
Medical Group
- CalvertHealth
Foundation
- Strategic Planning
- Public Relations &
Marketing
- Compliance



Larisa Goganzner Sr. Vice President of Operations

- Quality & Risk Management
- Human Resources
- Information Services
- Nursing Division
- Operations Division
- Plant Operations



Carolyn Heithaus
Senior VP Finance
Chief Financial Officer

- Finance
- Supply Chain Management
- Medical Records
- Patient Registration
- Patient Financial Services
- Patient Access Service Center



Larual Brinkley

VP Clinical Services/ Chief Nursing Officer

- Surgical Services
- Intensive Care Unit
- Family Birth Center
- Behavioral Health (L-5)
- Emergency Department
- Pain Management
- Med-Surg Units (L-2, L-3)
- Nursing Administration
- Case Management and Integrated Care
- Wound Care Center



Dr. Theodore “Ted” Tsangaris
**VP Medical Affairs/
Chief Medical Officer**

- Program Director –
Cancer Service Line
- Medical
Affairs/Medical Staff
Office



Kara Harrer

AVP Clinical Ancillary Services

- Pharmacy
- Diagnostic Radiology
- Lab/Blood Bank
- Respiratory/
Cardiopulmonary Services
- Rehabilitation Services
- Emergency Management
- Telecommunications



Christian Sorochty

VP Human Resources

- Human Resources
- Employee Health
- Education and Training
- Community Wellness



Kasia Sweeney

VP Strategy & Business Development

- Strategic Planning
- Oncology Service Line
- Breast Center
- Infusion Center
- CalvertHealth Medical Group Practices



Nicole Hedderich
**Associate Vice
President
Quality and Risk
Management**

- Quality and Safety
- Risk Management
- Performance Improvement



Benjamin Cox

Interim Associate Vice President Information Services/CIO

- Biomedical Engineering
- Information Systems
- Information Services



Patrick Garcia Chief Compliance Counsel

Ways to Report Compliance Concerns:

- Compliance Hotline: Call 410.535.8282
- Anonymous Compliance Concern web form: [Click here to report a compliance issue](#)
- Safety Net: You should use Safety Net (log in or report anonymously) to report an incident that adversely affects or threatens the health, life, safety, or comfort of patients/residents, staff, volunteers, or visitors
- Report directly to someone in your chain of command, Compliance Officer or to a Compliance Team member



Hospital Services

Complete medical and surgical services in both inpatient and outpatient settings

- | | |
|--|---|
| <ul style="list-style-type: none">▪ Anti-Coagulation Clinic▪ Behavioral Health Clinic (inpatient)▪ Cardiac/Pulmonary Rehabilitation▪ Cardio-Pulmonary services (ECG, Stress testing, ABG, etc.)▪ Cancer Care<ul style="list-style-type: none">○ Breast Center○ High Risk Lung Cancer Program○ Urologic Cancer○ Gynecologic Oncology○ Hematology and Oncology○ Infusion Therapy○ Radiation Oncology○ Navigation and Support▪ Emergency Medicine▪ Designated Stroke Center▪ Endoscopy Center▪ Family Birthing Center | <ul style="list-style-type: none">▪ Imaging Services (inpatient and outpatient)▪ Interventional Radiology▪ Neuroscience Center▪ Non-Invasive Vascular Lab▪ Orthopedic Spine Clinic▪ Pain Management Center▪ Pediatric Care<ul style="list-style-type: none">○ Pediatric Cardiology○ Pediatric Orthopedic Clinic○ Pediatric Rehabilitation▪ Rehabilitation Services (inpatient and outpatient)▪ Spine Center▪ Surgical suite with 6 operating theaters▪ Urgent Care Centers (3)▪ Vascular Care Center▪ Wound Care Center |
|--|---|

See Summary of Services Document for more information

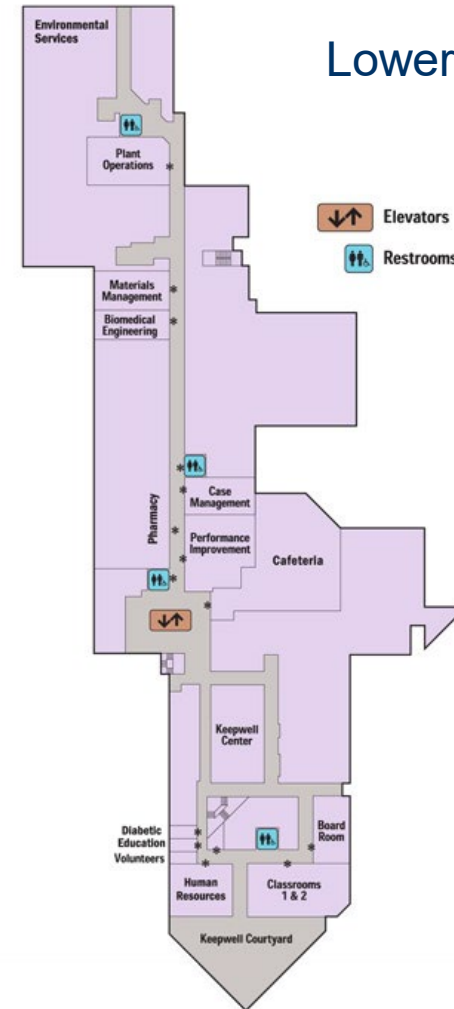


Getting Around

Main Floor

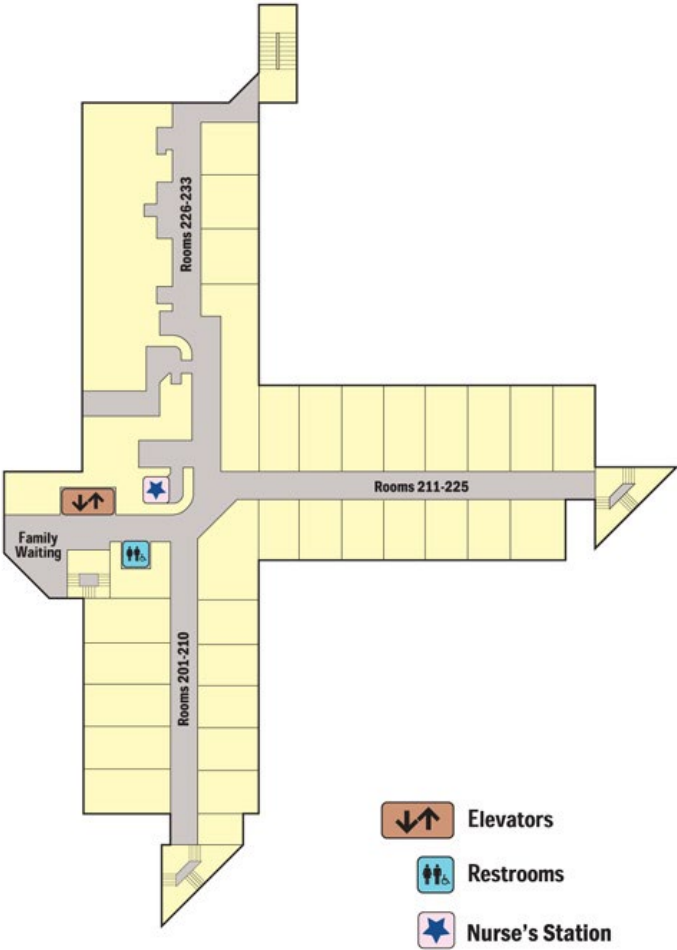


Lower Level

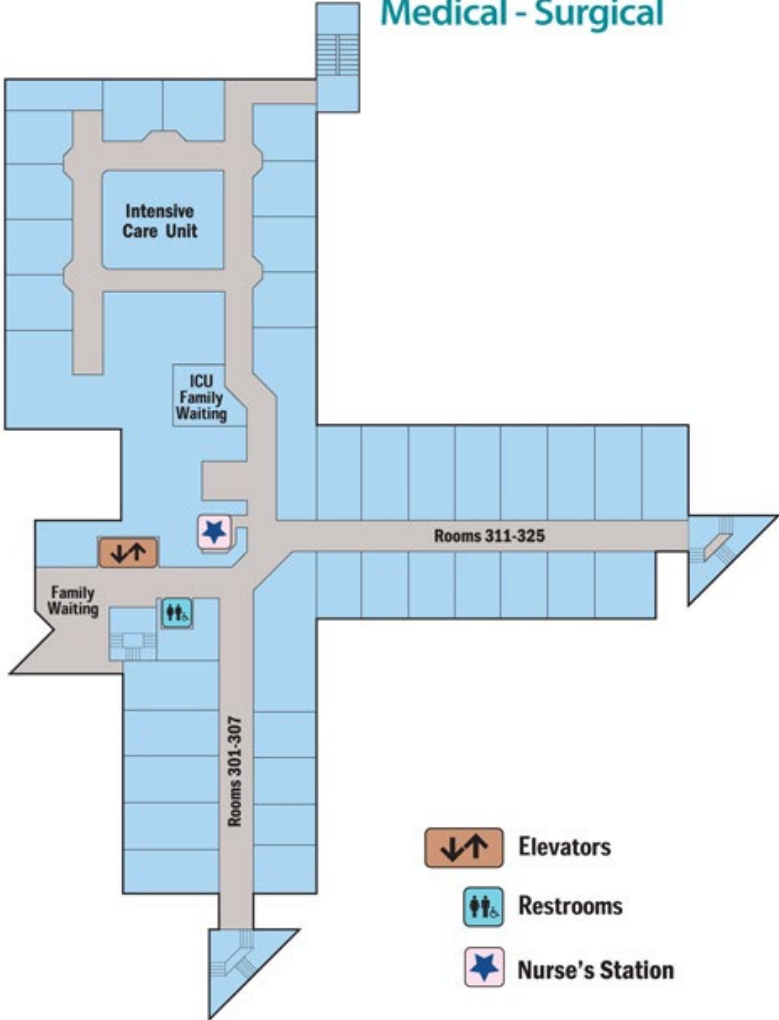


Patient Care Areas

Medical - Surgical

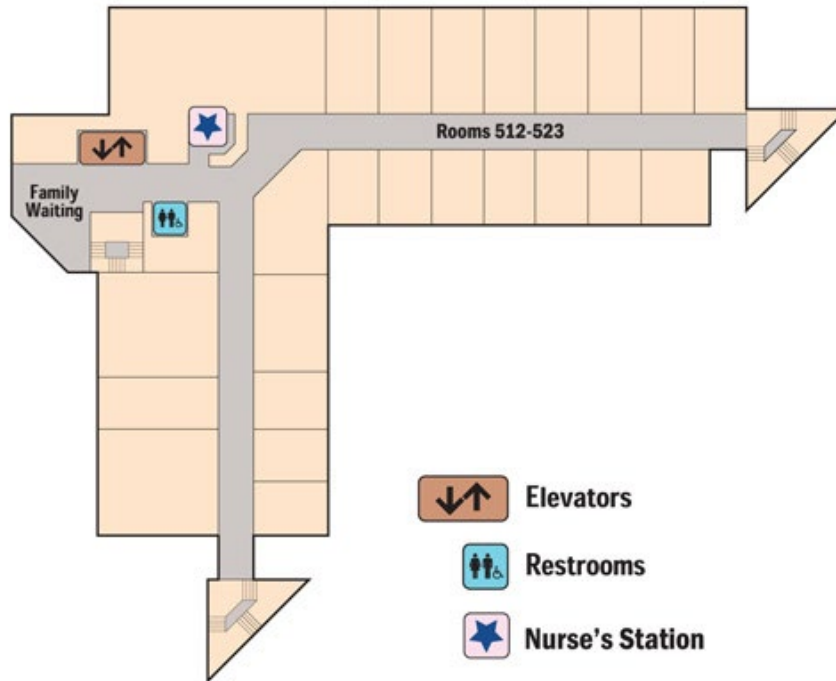


Medical - Surgical



Behavioral Health

Behavioral Health



Smoke Free Campus

- CHMC is smoke free
 - Hospital grounds and satellite offices
 - MOB
 - CMAC
 - Dunkirk Medical Center
 - Solomons Medical Center
 - Twin Beaches Community Health Center
 - It is EVERYONE'S responsibility to deter smoking anywhere on the campus
- See Policy GA-013: Smoke Free Campus

